

# CONCEPTUAL FRAMEWORK FOR EFFICIENT 802.11 A/B/G/N WIRELESS NETWORKS INFRASTRUCTURE TO IMPROVE CAMPUS INTERNET CONNECTIVITY



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Quality of Service Wireless Network Availability Accessibility High-Speed Internet IEEE802.11

## ABSTRACT

Provision of internet service on university campuses has become essential and critical drivers to the progress and success of contemporary universities. Despite this intriguing technological advancement, universities are finding it challenging to provide the required quality of internet services to meet the high expectation of users on campus. Proper infrastructure, inadequate bandwidth, and effectiveness of internet service delivery achieve an optimal balance between available internet resources and the demands placed on internet resources. This paper set out to find out the state of internet infrastructures in the selected universities in Sunyani metropolis in Ghana. This paper conducted three significant investigations. A survey on user perception was conducted to ascertain the quality of user experience. A physical examination was also conducted. A wireless network analytical tool was deployed to examine the quality of 802.11 a/b/g/n wireless signal on the campuses of the selected university campuses. The results of the three investigations revealed a poor wireless network at the university campuses. The paper proposed a conceptual framework to improve the network infrastructure on university campuses.

**Motivation/Background:** This study was motivated by the number of studies in literature concerning the access, usage, and quality of internet service in Africa. The study was designed to examine the quality internet service and the quality of experience (QoE) of internet user in three universities in the Sunyani metropolis in relation to access, availability and quality of internet.

**Method:** An inSSIDer wireless signal analytics tool was used to examine the quality of signal strength on the selected University campuses. The tool has the ability to measure certain essential indicators used to determine the quality of signal strength, bandwidth, frequency and can report whether the signal is secure or insecure. The test was carried at several locations on the campuses at different times. The result of the test and simulation by the inSSIDer tool, the signal strength at the campuses indicated a weaker signal in all three campuses.

**Results:** The results obtained from the test conducted at the three University campuses revealed that the wireless signals propagated at the university campuses were very poor.

**Conclusions:** A conceptual framework has been designed to help reduce the signal attenuations significantly.



#### Conceptual Framework for Efficient 802.11 a/b/g/n Wireless Networks Infrastructure to Improve Campus Internet Connectivity

#### 1. INTRODUCTION

Internet connectivity in Africa has been characterized by several technical challenges, coupled with the high cost of accessing and using the service. Many people, including university students and workers, leverage on internet service to perform several activities [1]. From individual users to the high-level deployment in the organization, the internet has gained a firm ground in trading and commerce, education, healthcare, transport services and other important areas which require internet to enhance their operations.

Universalities usually provides free internet service for staff and student on campus [2]. This phenomenon has improved research, teaching and learning on the university campuses. Universities spend significant amounts of money on providing high-speed internet connectivity on campus [1], [2]. However, in most cases, users usually have issues with the availability of the internet service and at the instance where service is available, accessibility challenge [3], [4], [5] set in. this prompted the researchers to investigate the cause of poor internet service on campus. Several tests were conducted on the campuses of three selected universities in Ghana. A conceptual framework was proposed to improve the quality of internet service on campus because QoS can be achieved when the internet service the universities ensure quality delivery of service through a robust and high capacity infrastructure which deliver high-speed internet service to the end [6], [7].

#### 2. IEEE 802.11 WIRELESS INFRASTRUCTURE

The 802.11 standard is a wireless technology which establishes and defines the mode of channelling the unlicensed radio frequency bands in wireless local area networks (WLANs). IEEE 802.11 Wireless Infrastructure is deployed in connecting communications devices with wireless network adapters to an existing wired network with the help from wireless router or wireless access point (WAP). Several modes of IEEE 802.11 wireless infrastructures such as 802.11a, 802.11b, 802.11g, and 802.11n have been implemented in the WLAN [3]. The 802.11 devices operating in the 5 GHz band is less likely to experience interference than devices that operate in the 2.4 GHz band because there are fewer consumer devices that use the 5 GHz band. Also, higher frequencies allow for the use of smaller antennas. Generally, most 802.11 uses multiple radios and antennae at endpoints, each broadcasting on the same frequency to establish multiple streams [4], [5]. The multiple input/multiple output technologies split a high data-rate stream into multiple lower rate streams and broadcasts.

#### **2.1. CAMPUS INTERNET CONNECTIVITY**

Today internet users in the universities expect nothing less than sustained, reliable high-speed internet connectivity that does not fail, even for a second. Failure in campus internet service is as a result of insufficient network infrastructure [7], signal obstructions, and low bandwidth. In growing institutions where the number of staff and students outnumbers the network infrastructure on campus, accessibility to the facility will be a challenge to many. If the transmission infrastructures are not well-positioned to where users are mostly clustered like classrooms, library, cafeteria, and so on; then the availability of internet service to users could be limited which may lead to severe congestion and a challenge in internet accessibility [8], [9], [10]. Trees, tall building and other high objects on campus could obstruct the availability of internet service when communication signal scatters, diffract or reflect after hitting the obstructions. Low bandwidth is another cause of poor campus internet service, which affects user experience. Large user population on campus require large high-speed internet service [6], [8], [11].

#### 3. RELATED WORKS

Previous work on-campus internet service [3] has been conducted in various forms regarding the quality and experience of internet service. Others did similar work on accessibility and usability of internet service at the various university campuses [6], [7]. Various methods were used to achieve the desired results of their work to ensure uniqueness and scientific novelty. For instance, [4], [5] investigated the level of wireless network awareness, and the problems faced by the students on the campus and their level of competence. [7], [8] confirmed in their work that the IEEE 802.11 protocol operates in the unlicensed spectrum and experiences unregulated interference, making it

difficult to guarantee the quality of service (QoS). The campus network is used for several tasks such as teaching, research, management and communication with others outside the school. However, a study was conducted on the issue of network security which has become a priority to most educational institutions across the globe [6], [7], [8]. This paper did further work which offers the best solution to overcome the challenges of the campus internet service.

# 4. METHODOLOGY

This study was motivated by the number of studies in literature concerning the access, usage, and quality of internet service in Africa. The study was designed to examine the quality internet service and the quality of experience (QoE) of internet user in three universities in the Sunyani metropolis in relation to access, availability and quality of internet. An explorative study of the quality of experience of the internet of users in the three Ghanaian universities in the Sunyani municipality was conducted. The universities are; Campus\_1, Campus\_2, and Campus\_3. The universities are in the same city but are located far apart from each other geographically.

## 5. RESULTS AND DISCUSSION

The results obtained from the various surveys conducted in the study indicated that users were not happy with the quality of internet service on the campuses. The accessibility and the utilization of the service a major challenge, according to the users of the service.

## **5.1. SURVEY OF USERS**

The survey was analyzed to determine the mean opinion score of the respondent's. The MOS of the survey was 3.5 based on the 5-degree Likert scale deployed. The results of the survey informed the researchers to investigate further into the cause of poor 802.11 wireless distribution on the three campuses.

## **5.2. SURVEY OF NETWORK INFRASTRUCTURE ON THE CAMPUSES**

The researchers conducted an inspection on the architecture of the campuses wireless network elements. It was observed that the topology and the physical layout of the various wireless network element were contributing factor to the impairment of the wireless signal on the three campuses. Some the causes of this signal impairment are obstructions of the signal by objects such as tree and tall buildings, inappropriate antenna spacing, low signal transmission power, etc. these factors may lead to severe signal interference and Free space loss [7].

## 6. INVESTIGATING WIRELESS SIGNAL STRENGTH OF THE THREE CAMPUSES

An inSSIDer wireless signal analytics tool was used to examine the quality of signal strength on the selected University campuses. The tool has the ability to measure certain essential indicators used to determine the quality of signal strength, bandwidth, frequency and can report whether the signal is secure or insecure. The test was carried at several locations on the campuses at different times. The result of the test and simulation by the inSSIDer tool, the signal strength at the campuses indicated a weaker signal in all three campuses.

# 6.1. CAMPUS\_1

The result obtained from Campus 1 has been shown in Figure 1 figure 2. The result indicates poor signal strength for all the available WAP on the campus except Campus Augustus, which was -49dBm.

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SSID	SIGNAL	RA	CLI	CHANNELS	SECURITY	MODE	MAX R
🐴 82:2A:A8:A1:D5:17 (hidden)	-90 dBm	1	0	11		b, g, n	130.0
🕺 🕅 Angelus II	-91 dBm	1	7	11	1	b, g, n	130.0
🔥 Campus Augustus	-49 dBm	1		7+11	1	b, g, n	300.0
👖 CAMPUS-WIFI-AQUINAS	-66 dBm	1		1	1	b, g, n	130.0
📕 🕅 dd-wrt	-85 dBm	1		6		b, g	54.0
👖 DIRECT-4d-HP M130f LaserJet	-77 dBm	1		6		g, n	144.4
A DIRECT-QNEMERALDmsYG	-87 dBm	1		11	-	g, n	144.4
🕺 🕅 Masters	-74 dBm	1		6		b, g	54.0

Figure 1: signal strength for Campus\_1

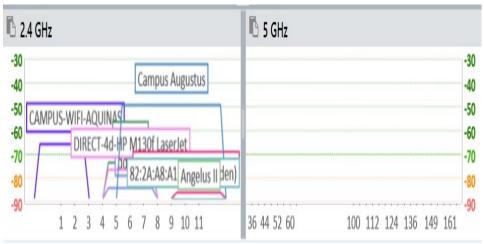


Figure 2: Graphical representation of the signal strength of campus\_1

# 6.2. CAMPUS\_2

Similarly, the result obtained from Campus\_2 has been shown in figure 3and figure 4. The result indicates poor signal strength for all the available WAP on the campus.

SSID	SIGNAL	RA	CLI	CHANNELS	SECURITY	MODE	MAX R
📕 梢 Directorate of Int'l. Relation	-84 dBm	1		6	-	b, g, n	144.4
nitel it1409	-91 dBm	1		11		b, g, n	72.2
💾 JONESARTHUR-PC 4822	-90 dBm	1		11		g, n	72.2
💾 RTR01-Tech-Sunyani	-89 dBm	1		7	1	b, g	54.0
n Sltf	-86 dBm	1	3	1+5		b, g, n	270.0
A STU_Cloud	-84 dBm	1		11	1	b, g, n	130.0
n STUAdmin	-83 dBm	1		1	1	b, g	54.0
TP-LINK_EEB6	-84 dBm	1		2+6		b, g, n	150.0

Figure 3: signal strength for Campus\_2

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Figure 4: Graphical representation of the signal strength of campus\_2

# 6.3. CAMPUS\_3

The result obtained from Campus\_3 has been shown in figure 5 and figure 6. The result indicates low signal strength for all the available WAP on the campus except ITD WIFI which recorded -49dBm.

SIGNAL	RADIOS	CHANNELS	SECURITY	MODE	MAX RATE
-48 dBm	1	6	<b>A</b>	b, g, n	216.7
-59 dBm	1	11	1	b, g, n	72.2
-76 dBm	1	3	<u> </u>	b, g, n	130.0
-49 dBm	1	б		b, g, n	216.7
-73 dBm	1	11		b, g, n	144.4
-68 dBm	1	9	<b></b>	b, g, n	144.4
-94 dBm	1	1	<u> </u>	b, g, n	144.4
-69 dBm	1	б		b, g, n	144.4
	-48 dBm -59 dBm -76 dBm -49 dBm -73 dBm -68 dBm -94 dBm	-48 dBm         1           -59 dBm         1           -76 dBm         1           -49 dBm         1           -73 dBm         1           -68 dBm         1           -94 dBm         1	-48 dBm         1         6           -59 dBm         1         11           -76 dBm         1         3           -49 dBm         1         6           -73 dBm         1         11           -68 dBm         1         9           -94 dBm         1         1	-48 dBm         1         6           -59 dBm         1         11           -76 dBm         1         3           -49 dBm         1         6           -73 dBm         1         11           -68 dBm         1         9           -94 dBm         1         1	-48 dBm         1         6         1         b, g, n           -59 dBm         1         11         1         b, g, n           -76 dBm         1         3         1         b, g, n           -49 dBm         1         6         1         b, g, n           -73 dBm         1         11         1         b, g, n           -73 dBm         1         11         1         b, g, n           -68 dBm         1         9         1         b, g, n           -94 dBm         1         1         1         b, g, n

Figure 5: signal strength for Campus\_2

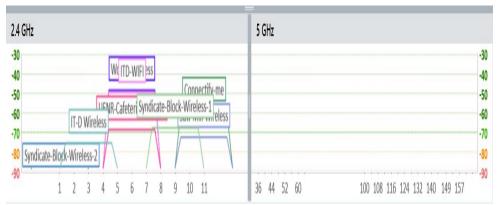


Figure 6: Graphical representation of the signal strength of campus\_2

The test results shown in table 1 indicate a severe drop in data transmission speed due to poor signal strength. The research also identified a major vulnerability among four WAP which had its access point opened to the all. This situation is extremely dangerous to a campus wireless network infrastructure. Other parameters were critical in the test were bandwidth, channels, modes, several clients detected on each WAP which represents the utilization.

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<b>Table 1:</b> Results of the signal strength test									
AP	Clients	Channel	Bandwidth	Utilization	Signal	Mode	Security	Max.	
Angelus	7	11	20	12.8%	-89	b,g,n	open	130kb	
Camp Angelus	11	7+11	40	24.3%	-50	b,g,n	open	300kb	
Acquinas	10	1	20	17%	-64	b,g,n	open	130	
Masters	9	6	20	9%	-75	b,g	closed	54	
Direct	13	11	20	11%	-85	g,n	closed	144.4	
(Hidden)	17	11	20	27.5%	-90	b,g,n	closed	130	
Uni_Admin	9	1	20	22.8%	-82	b,g	open	54	
Uni_Cloud	6	11	20	36%	-85	b,g,n	open	130	
Directorate	2	6	20	6%	86	b,g,n	closed	144.4	
SLTF	3	1+5	40	22.7%	-82	b,g,n	closed	270	
TP_Link	17	2+6	40	29%	-83	b,g,n	closed	150	
Works	12	6	20	18%	-49	b,g,n	closed	216.7	
IT_D	11	3	20	25%	-73	b,g,n	closed	130	
Syndicate_`1	8	1	20	32%	-62	b,g,n	closed	144.4	
Syndicate_2	7	1	20	17.2%	-63	b,g,n	closed	144.4	
Cafeteria	9	6	20	23%	-77	b,g,n	closed	144.4	
Saw_Mill	19	11	20	13.5%	-73	b,g,n	closed	144.4	
IT_	15	6	20	11.8%	-49	b,g,n	closed	144.4	

**Table 1:** Results of the signal strength test

## 7. PROPOSED FRAMEWORK FOR EFFICIENT CAMPUS WIRELESS NETWORK INFRASTRUCTURE

Delivery of internet service on university campuses has been an essential and critical driver to the success of modern-day universities. Nowadays, the internet has become an indispensable infrastructure for hosting critical campus-wide enterprise software for facilitating course delivery, enhancing learning, providing support for practical lectures and exercises, classroom management, human resources, financial and general administrative services. Despite this, universities are finding it challenging to provide the required services to meet the high expectation of users.

This paper provides an alternative solution by proposing an architectural design for the campus wireless networks to mitigate the myriads of challenges confronting the users, as indicated in figure 7.

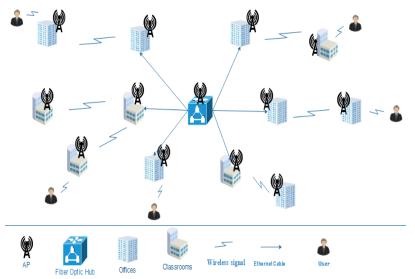


Figure 7: Proposed Framework for efficient Campus Wireless Network

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The proposed architecture has been designed to meet the wireless communication standards in order to avert the numerous challenges associated with the poorly planned campus wireless network. The link between the hub and the next WAP has been designed with a cable length of 100m. This is to allow for maximum throughput between the two nodes. The communication between WAP devices has also been designed to improve data throughput for users in close proximity to the proposed high gain antenna with 2.4Ghz frequency (*f*) for longer transmission distance and 5Ghz for shorter distance as obtained in figure 10. 802.11 a/b/g/n WAP to WAP signal strength and connections has been improved based on the new infrastructure proposed. This improvement overcomes the existing scheme where all the university campuses had the frequency of their wireless antennae to be 2.4Ghz. The research implemented a free-space path loss (FSPL) technique to improve the point-to-point campus wireless signal.

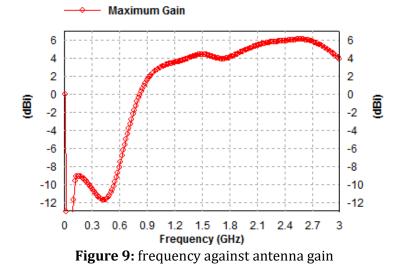
$$FSPL = 20log_{10}(d) + 20log_{10}(f) + 20log_{10}\left(\frac{4\pi}{c}\right) - G_{T_{x}} - G_{T_{x}}$$
(1)

where d is the distance between the antennas, f is the Frequency,  $G_{Tx}$  is the gain of the transmitting antenna,  $G_{Rx}$  is the gain of the receiving antenna and c is the speed of light in vacuum.

Using equation (1), the implementation of the proposed framework has a high tendency to minimize the FSPL between the transmission antenna (Tx) and the receiving antenna. If  $G_{Tx}$  and  $G_{Rx}$  of the two antennae increase with the antenna frequency of 2.4 GHz then the aim of this study is achieved because the gain of the antennas offsets the loss by a certain decibel value as shown in figure 10.



Figure 8: Distance between the transmitting and receiving antennae.



#### 8. CONCLUSION

The study sought to examine the availability and accessibility of internet service on the campuses of the selected universities, evaluate the benefit of campus internet service utilization by students. The situation on campuses of these three universities concerning internet service accessibility has been extremely poor. The test conducted indicates the wireless signal does not actually reach the intended users. Users mostly find it difficult to connect to the internet in the offices and various open spaces. The proposed framework provides a perfect solution to these problems. The improved 802.11 a/b/g/n WAP campus infrastructure as presented in this paper has a greater tendency to improve accessibility and high data throughput when implementing in a real-world situation. The universities could adopt the proposed infrastructure to enhance its campus internet connectivity.

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# **CONFLICT OF INTEREST**

The author have declared that no competing interests exist.

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