## THE ROLE OF PUBLIC SECTOR BANKS IN INDIA'S ECONOMIC DEVELOPMENT

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## **ABSTRACT**

Public Sector Banks (PSBs) have been instrumental in shaping India's economic development since independence. As government-owned financial institutions, PSBs hold a pivotal role in promoting inclusive growth, mobilizing savings, and directing credit to priority sectors like agriculture, small-scale industries, and infrastructure. Their mandate extends beyond profitability to include social and developmental responsibilities, thereby distinguishing them from private sector banks. The nationalization of banks in 1969 and 1980 marked a transformative phase, significantly expanding banking reach in rural and underserved regions. Through widespread branch networks and tailored financial products, PSBs have facilitated financial inclusion, implemented poverty alleviation programs, and supported government-led initiatives such as the Pradhan Mantri Jan Dhan Yojana.

Moreover, PSBs have played a critical role in stabilizing the Indian economy during financial crises, including the global financial meltdown of 2008 and the COVID-19 pandemic. They have also supported job creation, promoted regional development, and contributed to the growth of capital markets. Despite challenges such as rising non-performing assets (NPAs), technological disruption, and governance issues, PSBs continue to serve as key drivers of economic progress.

Ongoing reforms, consolidation efforts, and digital modernization are aimed at enhancing their efficiency and competitiveness. As India pursues its ambition to become a \$5 trillion economy, the role of PSBs remains central to achieving sustainable and equitable development. Their capacity to balance commercial viability with social objectives makes them indispensable to the national economic agenda. This paper explores the multifaceted contributions of Public Sector Banks to India's economic development, emphasizing their evolution, achievements, challenges, and the path forward.

**Keywords:** Role, Public Sector Banks, India, Economic Development

### 1. INTRODUCTION

Public Sector Banks (PSBs) are financial institutions in which the majority stake (more than 50%) is owned by the Government of India. These banks operate under the guidance and regulations of the Reserve Bank of India (RBI) and aim not only to provide financial services but also to support national development goals. PSBs are committed to inclusive growth, financial stability, and credit delivery to all segments of the economy, including underserved and rural areas. The history of PSBs in India is rooted in the post-independence period, when access to banking was limited, especially in rural regions. To ensure greater control over credit delivery and to align banking with economic planning, the government nationalized 14 major private banks in 1969. This marked the birth of the modern public banking system in India. A second phase of nationalization occurred in 1980, bringing six more banks under government control. These nationalizations were intended to expand banking services, mobilize rural savings, and direct credit to priority sectors such as agriculture, small-scale industries, and exports. Over the years, PSBs played a crucial role in implementing government welfare schemes, supporting infrastructure development, and stabilizing the economy during financial crises. Today, despite increasing competition from private and foreign banks, PSBs remain a backbone of India's banking sector. Major PSBs include the State Bank of India (SBI), Punjab National Bank (PNB), and Bank of Baroda, among others. Continued reforms aim to strengthen their performance, governance, and technological capabilities.

## 1.1. OBJECTIVE OF THE STUDY

This study explores the Role of Public Sector Banks in India's Economic Development.

#### 2. RESEARCH METHODOLOGY

This study is based on secondary sources of data such as articles, books, journals, research papers, websites and other sources.

# 2.1. THE ROLE OF PUBLIC SECTOR BANKS IN INDIA'S ECONOMIC DEVELOPMENT

Public Sector Banks (PSBs) have been the bedrock of India's financial architecture since the country's independence. Their evolution, expansion, and operations have closely mirrored the country's economic journey. As government-owned entities, these banks have been charged with responsibilities that go beyond profit-making. They have been pivotal in achieving broader developmental goals, ensuring financial inclusion, driving industrial and agricultural growth, and stabilizing the economic landscape in times of volatility. The significance of Public Sector Banks in India's economic development is vast and multifaceted, and their influence permeates every sphere of economic activity.

After independence, India faced the daunting challenge of transforming its largely agrarian economy into a modern industrial state. Banking, at that time, was largely dominated by private players who focused primarily on urban centers and catered to commercial interests. Rural areas, which housed the majority of India's population, were significantly underserved. The lack of access to credit stifled agricultural productivity, rural entrepreneurship, and overall development. Recognizing this critical gap, the Indian government decided to nationalize major banks to align the banking system with national priorities. The first wave of bank nationalization occurred in 1969 when 14 major banks were brought under public ownership. A second wave followed in 1980 with the nationalization of 6 more banks. This move was driven by the objective of directing credit to priority sectors such as agriculture, small-scale industries, and infrastructure, thereby catalyzing inclusive economic growth.

The nationalization of banks was a transformative step. It gave the government direct control over the credit mechanism and enabled the deployment of financial resources in a planned and strategic manner. One of the most significant outcomes of this process was the deepening of banking infrastructure across the country. Public Sector Banks opened thousands of branches in rural and semi-urban areas, effectively bridging the gap between the formal financial system and the rural populace. This expansion facilitated the mobilization of savings and provided much-needed capital for productive purposes. The spread of banking facilities led to a substantial increase in financial intermediation, which is vital for economic development.

Public Sector Banks have also played a crucial role in implementing government schemes aimed at poverty alleviation, rural development, and employment generation. Through their extensive network, they have served as conduits for schemes such as the Integrated Rural Development Programme (IRDP), Swarnjayanti Gram Swarozgar Yojana (SGSY), Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS), and more recently the Pradhan Mantri Jan Dhan Yojana (PMJDY). These initiatives have contributed significantly to enhancing the standard of living of millions of people by providing access to credit, promoting self-employment, and ensuring direct benefit transfers. The success of these schemes hinges on the institutional reach and operational capacity of PSBs, which have risen to the challenge time and again.

A defining characteristic of Public Sector Banks is their commitment to financial inclusion. Unlike private banks, which primarily focus on profit-making, PSBs have the dual mandate of financial viability and social responsibility. Financial inclusion involves ensuring access to financial services at affordable costs, especially for disadvantaged and low-income groups. By opening branches in remote areas, promoting the use of technology, and designing tailored products, PSBs have made commendable progress in bringing the unbanked population into the formal financial fold. The Jan Dhan Yojana, launched in 2014, is a case in point. Under this scheme, millions of bank accounts were opened for the underprivileged, enabling them to receive government subsidies directly, save money securely, and access credit when needed. The role of PSBs in the operational success of this initiative cannot be overstated.

Credit deployment is a cornerstone of economic development, and here too, Public Sector Banks have played a vital role. They have consistently prioritized lending to agriculture, micro, small and medium enterprises (MSMEs), and

infrastructure sectors. Agriculture remains the backbone of the Indian economy, employing a significant portion of the population. PSBs have provided timely and concessional credit to farmers, thereby supporting agricultural productivity, income stability, and rural prosperity. Similarly, the MSME sector, which is a major source of employment and innovation, has benefited immensely from the support extended by PSBs. These banks have tailored loan products and provided credit guarantees to foster entrepreneurship and sustain small businesses. Infrastructure development, another key driver of economic growth, has also been financed substantially by Public Sector Banks. Large-scale investments in roads, ports, power, and urban infrastructure have been made possible through their long-term financing support.

The role of Public Sector Banks in supporting industrial growth is equally significant. By providing term loans, working capital, and project financing, they have enabled the establishment and expansion of industries across sectors. Institutions like the Industrial Development Bank of India (IDBI) and Industrial Finance Corporation of India (IFCI), though not conventional commercial banks, were set up by the government to complement PSBs in financing industrial development. Through consortium lending and exposure to various sectors, PSBs have contributed to building industrial capacity, enhancing productivity, and generating employment. Their support has been especially critical during economic downturns when private sector investment tends to wane.

Public Sector Banks have also played a stabilizing role in the financial system. They have been instrumental in maintaining trust and confidence during periods of financial distress. For instance, during the global financial crisis of 2008, Indian PSBs demonstrated resilience and stability, ensuring uninterrupted credit flow and preventing panic in the market. Their strong capital base, government backing, and prudent regulatory oversight helped them weather the storm more effectively than many private and foreign banks. Similarly, during the COVID-19 pandemic, PSBs were at the forefront of implementing emergency credit schemes, loan moratoriums, and financial relief packages. Their proactive measures helped mitigate the economic impact of the crisis and support recovery efforts.

An often underappreciated role of Public Sector Banks is their contribution to regional development. India is a country marked by significant regional disparities in terms of income, infrastructure, and access to services. PSBs, through their decentralized operations, have been instrumental in channeling financial resources to backward and underdeveloped regions. By financing projects in such areas and promoting local entrepreneurship, they have contributed to balanced regional growth and reduced inter-state inequalities. Moreover, PSBs have supported the cooperative banking structure, which plays a vital role in rural credit delivery. Their collaboration with regional rural banks (RRBs) and cooperative societies has strengthened the rural financial ecosystem. In addition to their development role, PSBs have been major employers in the country. They provide employment to millions of people, directly and indirectly, thereby contributing to economic activity and income generation. The jobs created by PSBs are not limited to banking professionals but extend to related sectors such as information technology, security, infrastructure, and logistics. Furthermore, PSBs have fostered a culture of professionalism, accountability, and transparency in public financial management. Their operations are subject to scrutiny by institutions like the Reserve Bank of India (RBI), Comptroller and Auditor General (CAG), and Central Vigilance Commission (CVC), which promotes good governance and ethical practices.

Public Sector Banks have also contributed to the development of capital markets in India. Many of them are listed on stock exchanges and have played a role in deepening the equity and debt markets. They have also supported the issuance of bonds for infrastructure and social projects, thereby providing investors with diverse avenues for investment. Through their treasury operations, PSBs influence money market dynamics and contribute to monetary policy transmission. Their interactions with the RBI, participation in auctions, and management of government securities have a bearing on liquidity, interest rates, and overall financial stability.

Despite their numerous contributions, Public Sector Banks have faced several challenges over the years. One of the persistent issues has been the accumulation of non-performing assets (NPAs), which erode profitability and capital adequacy. Factors contributing to high NPAs include poor credit appraisal, political interference, economic slowdown, and willful defaults. The government and regulatory authorities have taken several steps to address this problem, including asset quality reviews, recapitalization, the creation of the Insolvency and Bankruptcy Code (IBC), and the establishment of asset reconstruction companies. While these measures have yielded some results, sustained efforts are needed to strengthen the credit culture and improve recovery mechanisms.

Another challenge facing PSBs is the need for technological modernization. With the advent of digital banking, fintech innovation, and evolving customer expectations, PSBs must invest in upgrading their IT infrastructure, enhancing

cybersecurity, and offering user-friendly digital services. Several PSBs have made significant progress in this area by launching mobile apps, digital wallets, and online banking platforms. However, a digital divide still exists between urban and rural areas, and efforts must be made to ensure that technological advancements do not exclude vulnerable populations.

Governance and autonomy are other critical areas for reform. Public Sector Banks, being government-owned, often face dual pressures – commercial performance and social objectives. Striking a balance between these can be challenging. Political interference in operational matters, frequent leadership changes, and limited autonomy in decision-making can undermine efficiency and accountability. In recent years, the government has taken steps to professionalize the boards of PSBs, enhance managerial autonomy, and introduce performance-linked incentives. Continued reforms in this direction are essential to ensure that PSBs operate on sound commercial principles while fulfilling their developmental mandate.

Consolidation of Public Sector Banks has emerged as a significant policy move in recent times. The merger of several PSBs into larger entities is aimed at creating institutions that are stronger, more competitive, and capable of withstanding global shocks. Larger banks benefit from economies of scale, diversified portfolios, and better capital utilization. However, consolidation also poses challenges in terms of integration, cultural alignment, and customer service continuity. The success of this strategy depends on effective planning, communication, and execution.

Public Sector Banks have been and continue to be vital instruments of India's economic development. Their role transcends conventional banking and encompasses nation-building in the truest sense. From promoting financial inclusion and supporting priority sectors to stabilizing the economy and fostering regional development, PSBs have contributed immensely to the country's growth trajectory. While they face several challenges, including asset quality concerns, technological disruption, and governance issues, their inherent strengths and strategic importance cannot be overlooked. With continued reforms, enhanced autonomy, and a renewed focus on innovation and customer service, Public Sector Banks can play an even more impactful role in shaping India's economic future. As India aspires to become a \$5 trillion economy, the importance of a robust, inclusive, and development-oriented public banking system will be more critical than ever. Public Sector Banks are not just financial institutions; they are pillars of national progress, and their journey is inextricably linked with that of India itself.

#### 3. CONCLUSION

Public Sector Banks have been a cornerstone of India's economic journey, fulfilling both financial and developmental mandates. From extending banking access to rural populations and supporting agricultural growth to financing industries and infrastructure, PSBs have had a far-reaching impact on various sectors. Their ability to implement government welfare schemes and facilitate financial inclusion underscores their strategic importance in a country marked by socio-economic diversity and regional disparities. Despite facing significant challenges such as rising NPAs, operational inefficiencies, and increasing competition from private and fintech players, PSBs have demonstrated resilience and adaptability. Recent reforms focusing on governance, consolidation, and digitization are beginning to yield positive outcomes. Strengthening these banks is crucial not only for financial stability but also for advancing national development goals.

As India moves toward becoming a global economic power, PSBs will continue to play a vital role in ensuring that growth is inclusive and sustainable. Their expansive reach, government backing, and developmental focus position them as key enablers of financial empowerment and economic resilience. Moving forward, enhancing operational autonomy, improving asset quality, and investing in innovation will be essential for PSBs to fulfill their evolving role in India's economic transformation.

### CONFLICT OF INTERESTS

None.

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